Unitil Energy Systems, Inc. **Customer Migration Report**

RETAIL SALES (kWh) by CUSTOMER CLASS Competitive Generation Sales

| Month | DOMESTIC | REGULAR GENERAL | LARGE GENERAL | OUTDOOR LIGHTING | TOTAL |
|--------|-----------|--------------------|------------------|---------------------|------------|
| Nov-13 | 1,540,168 | 11,081,322 | 23,768,047 | 291,291 | 36,680,827 |
| Dec-13 | 1,804,691 | 10,713,661 | 22,758,665 | 278,361 | 35,555,377 |
| Jan-14 | 3,885,421 | 11,911,472 | 21,289,703 | 303,130 | 37,389,726 |
| Feb-14 | 4,033,483 | 11,294,539 | 21,615,616 | 283,343 | 37,226,982 |
| Mar-14 | 4,313,468 | 10,441,568 | 20,095,232 | 271,481 | 35,121,748 |
| Apr-14 | 4,184,794 | 10,675,326 | 20,855,743 | 269,034 | 35,984,897 |
| May-14 | 3,939,026 | 10,802,988 | 21,330,525 | 283,698 | 36,356,237 |
| Jun-14 | 4,035,506 | 11,226,318 | 22,574,525 | 294,462 | 38,130,811 |
| Jul-14 | 5,379,979 | 13,311,242 | 24,842,829 | 284,723 | 43,818,772 |
| Aug-14 | 5,238,863 | 13,372,492 | 25,986,799 | 303,669 | 44,901,822 |
| Sep-14 | 4,665,365 | 12,513,196 | 24,823,852 | 281,691 | 42,284,104 |
| Oct-14 | 3,708,102 | 10,816,464 | 22,758,473 | 277,472 | 37,560,512 |
| Nov-14 | 3,998,992 | 10,745,670 | 22,286,983 | 286,230 | 37,317,874 |

RETAIL SALES (kWh) by CUSTOMER CLASS Total Sales

| Month | DOMESTIC | REGULAR GENERAL | LARGE GENERAL | OUTDOOR LIGHTING | TOTAL |
|--------|------------|--------------------|------------------|---------------------|-------------|
| Nov-13 | 38,377,028 | 27,581,880 | 28,649,347 | 728,087 | 95,336,342 |
| Dec-13 | 43,771,708 | 27,773,134 | 27,404,729 | 635,246 | 99,584,817 |
| Jan-14 | 54,549,297 | 31,669,606 | 27,753,940 | 743,902 | 114,716,746 |
| Feb-14 | 49,661,366 | 31,354,305 | 28,825,385 | 704,406 | 110,545,463 |
| Mar-14 | 44,782,265 | 29,375,627 | 26,564,271 | 680,268 | 101,402,430 |
| Apr-14 | 39,207,054 | 27,550,929 | 27,459,377 | 669,496 | 94,886,856 |
| May-14 | 34,642,085 | 26,771,131 | 27,763,300 | 708,873 | 89,885,389 |
| Jun-14 | 35,036,503 | 27,911,759 | 29,483,088 | 709,680 | 93,141,029 |
| Jul-14 | 47,304,087 | 33,697,180 | 32,533,664 | 718,456 | 114,253,388 |
| Aug-14 | 47,385,075 | 34,278,131 | 33,097,753 | 733,720 | 115,494,679 |
| Sep-14 | 42,909,185 | 31,868,410 | 31,692,314 | 704,719 | 107,174,629 |
| Oct-14 | 33,844,226 | 27,069,244 | 29,164,891 | 686,991 | 90,765,352 |
| Nov-14 | 35,913,136 | 25,954,286 | 27,936,303 | 691,030 | 90,494,755 |

RETAIL SALES (kWh) by CUSTOMER CLASS Competitive Generation Sales as a Percentage of Total Sales

| Competitive Generation Sales as a Percentage of Total Sales | | | | | |
|---|----------|--------------------|------------------|---------------------|-------|
| Month | DOMESTIC | REGULAR GENERAL | LARGE GENERAL | OUTDOOR LIGHTING | TOTAL |
| Nov-13 | 4.0% | 40.2% | 83.0% | 40.0% | 38.5% |
| Dec-13 | 4.1% | 38.6% | 83.0% | 43.8% | 35.7% |
| Jan-14 | 7.1% | 37.6% | 76.7% | 40.7% | 32.6% |
| Feb-14 | 8.1% | 36.0% | 75.0% | 40.2% | 33.7% |
| Mar-14 | 9.6% | 35.5% | 75.6% | 39.9% | 34.6% |
| Apr-14 | 10.7% | 38.7% | 76.0% | 40.2% | 37.9% |
| May-14 | 11.4% | 40.4% | 76.8% | 40.0% | 40.4% |
| Jun-14 | 11.5% | 40.2% | 76.6% | 41.5% | 40.9% |
| Jul-14 | 11.4% | 39.5% | 76.4% | 39.6% | 38.4% |
| Aug-14 | 11.1% | 39.0% | 78.5% | 41.4% | 38.9% |
| Sep-14 | 10.9% | 39.3% | 78.3% | 40.0% | 39.5% |
| Oct-14 | 11.0% | 40.0% | 78.0% | 40.4% | 41.4% |
| Nov-14 | 11.1% | 41.4% | 79.8% | 41.4% | 41.2% |

Unitil Energy Systems, Inc. Customer Migration Report

CUSTOMER COUNT by CLASS

Customers Served by Competitive Generation

| Month | DOMESTIC | REGULAR GENERAL | LARGE GENERAL | OUTDOOR LIGHTING | TOTAL |
|--------|----------|--------------------|------------------|---------------------|-------|
| Nov-13 | 2,366 | 2,104 | 107 | 222 | 4,799 |
| Dec-13 | 2,367 | 2,102 | 106 | 218 | 4,793 |
| Jan-14 | 3,850 | 2,113 | 97 | 243 | 6,303 |
| Feb-14 | 4,271 | 2,090 | 90 | 238 | 6,689 |
| Mar-14 | 5,066 | 2,109 | 91 | 242 | 7,508 |
| Apr-14 | 5,642 | 2,261 | 96 | 261 | 8,260 |
| May-14 | 6,053 | 2,343 | 99 | 280 | 8,775 |
| Jun-14 | 6,330 | 2,401 | 100 | 270 | 9,101 |
| Jul-14 | 6,237 | 2,372 | 100 | 275 | 8,984 |
| Aug-14 | 6,183 | 2,360 | 102 | 276 | 8,921 |
| Sep-14 | 6,103 | 2,355 | 101 | 276 | 8,835 |
| Oct-14 | 6,023 | 2,344 | 102 | 276 | 8,745 |
| Nov-14 | 5,993 | 2,369 | 104 | 277 | 8,743 |

CUSTOMER COUNT by CLASS

Total Customers

| Month | DOMESTIC | REGULAR GENERAL | LARGE GENERAL | OUTDOOR LIGHTING | TOTAL |
|--------|----------|--------------------|------------------|---------------------|--------|
| Nov-13 | 64,605 | 10,908 | 152 | 1,735 | 77,400 |
| Dec-13 | 64,625 | 10,908 | 153 | 1,736 | 77,422 |
| Jan-14 | 64,627 | 10,905 | 154 | 1,736 | 77,422 |
| Feb-14 | 64,669 | 10,901 | 153 | 1,734 | 77,457 |
| Mar-14 | 64,670 | 10,897 | 152 | 1,734 | 77,453 |
| Apr-14 | 64,897 | 10,923 | 154 | 1,730 | 77,704 |
| May-14 | 65,057 | 10,934 | 155 | 1,722 | 77,868 |
| Jun-14 | 65,124 | 10,966 | 154 | 1,716 | 77,960 |
| Jul-14 | 65,113 | 10,968 | 154 | 1,715 | 77,950 |
| Aug-14 | 65,131 | 10,971 | 154 | 1,718 | 77,974 |
| Sep-14 | 65,131 | 10,971 | 154 | 1,718 | 77,974 |
| Oct-14 | 64,941 | 10,922 | 154 | 1,717 | 77,734 |
| Nov-14 | 64,938 | 10,921 | 153 | 1,711 | 77,723 |

CUSTOMER COUNT by CLASS

Percentage of Customers Served by Competitive Generation

| Month | DOMESTIC | REGULAR GENERAL | LARGE GENERAL | OUTDOOR LIGHTING | TOTAL |
|--------|----------|--------------------|------------------|---------------------|-------|
| Nov-13 | 3.7% | 19.3% | 70.4% | 12.8% | 6.2% |
| Dec-13 | 3.7% | 19.3% | 69.3% | 12.6% | 6.2% |
| Jan-14 | 6.0% | 19.4% | 63.0% | 14.0% | 8.1% |
| Feb-14 | 6.6% | 19.2% | 58.8% | 13.7% | 8.6% |
| Mar-14 | 7.8% | 19.4% | 59.9% | 14.0% | 9.7% |
| Apr-14 | 8.7% | 20.7% | 62.3% | 15.1% | 10.6% |
| May-14 | 9.3% | 21.4% | 63.9% | 16.3% | 11.3% |
| Jun-14 | 9.7% | 21.9% | 64.9% | 15.7% | 11.7% |
| Jul-14 | 9.6% | 21.6% | 64.9% | 16.0% | 11.5% |
| Aug-14 | 9.5% | 21.5% | 66.2% | 16.1% | 11.4% |
| Sep-14 | 9.4% | 21.5% | 65.6% | 16.1% | 11.3% |
| Oct-14 | 9.3% | 21.5% | 66.2% | 16.1% | 11.2% |
| Nov-14 | 9.2% | 21.7% | 68.0% | 16.2% | 11.2% |